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Sep 6th 2018

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

After more than 30 years, I made the choice to go with a local Internet and LAN line provider over the GIANT AT&T for a number of reasons. This decision was based not only on the desire to have my bills lowered and my service increased, but now I have fiber when before all I was offered was a DSL line with horrible Internet speeds. In addition, I now have local, english speaking, excellent customer care representatives that take the time to help resolve any issues that I may be having with my service (of which there have been none), but also to answer any questions that I might have. I also have a local provider who doesn't answer my call with a sales pitch to purchase more services that I not only do not need, but do not want.

I live on a hill where Internet speeds have always been a problem. Now with a local carrier and fiber in my neighborhood, I can run all six devices on high speed internet, which enables me to conduct my home business much more efficiently.

Competitive pricing, competitive customer service, competitive products make for a better product.

Sticking consumers with price hikes, single service providers, sole providers, and pricing that can be manipulated by having only one service provider does not work for me just as I am sure it does not work for others.

Stop the nonsense and allow for competition within the Internet and phone providers in all areas.

Roxy Schaefer